



CHAPTER MEETING MINUTES
July 22, 2010
Headliners Club 11:45 am - 1:00 pm

PRESIDENT REPORT - James Cornell

James welcomed everyone and acknowledged Insurance Network of America, one of our Diamond Sponsors of the year and our meeting sponsor. James reminded everyone of the Reception honoring Tina Terrian today at 5:30 at the Stephen F. Austin Intercontinental Club Lounge on the Lobby Level.

COMMITTEE ANNOUNCEMENTS

Education/Program Committee - Josh de Koning & Chrissie Eastin reminded everyone about the Regional Conference in Dallas on October 1 & 2. The chapter has chartered a bus to take everyone up there and will also reimburse the early bird registration fee. The early bird registration deadline is September 1. Kathy Herring won a drawing for a 2 night stay during the conference. The Executive Director of ALA, Larry Smith, will be a guest at the September 23 chapter meeting. Everyone is encouraged to attend and meet Larry. Valerie Savage will be the speaker at the August Seminar held in conjunction with the Legal Expo. She'll be speaking on Giving and Receiving Feedback. The invitation is being emailed out today.

Benefits & Compensation Survey Committee - Elaine Nielson announced that the survey will be sent out in early August. She encouraged everyone to participate. Results will be ready in early fall for use in preparing budgets for next year.

Business Partner Relations Committee - Tina Terrian announced that the Legal Expo and Educational Seminar will be on August 19 and the Downtown Hilton. It is our 12th Annual Legal Expo.



Newsletter Committee - Debbie Roan announced that the 2nd quarter newsletter was sent out and encouraged everyone to read the articles.

Website Committee - Barbara Mullen announced that RFP's for the website redesign have gone out. Barbara thanked Chris Sims for his work on the RFP. Barbara also thanked Chris Bhamani for her help in updating the current website.

OTHER ANNOUNCEMENTS/GUESTS

The following guests were welcomed: Margaret Carbohal with Graves Dougherty; Pete Juarez with Lloyd Gosselink; and Chawntal Louie with Pirkey Barber.

There were no other announcements.

LUNCHEON SPONSOR

Insurance Network of America, a Diamond Sponsor, was the meeting sponsor this month.

SPEAKER

Tahnee Johnson with Insurance Network of America introduced our speaker, Ken Danforth. Ken Danforth's career spans over 20 years as a technology executive and consultant within industries including Technology, Insurance, Telecom, Legal and Healthcare. Ken performs detailed vendor evaluations and assessments while organizing processes in every vendor agreement and contract. In his current capacity as President/Chief Consultant, Ken's work has focused on building, defining and developing client/vendor relationships while protecting crucial assets.

Mr. Danforth spoke on "Vendor Management Defined - The discipline of establishing Service Delivery, Quality, Cost and Satisfaction/Relationship goals."

